

PAYMENT POLICY

Jermels Academy, Siliguri believes in helping its customers as far as possible, and has therefore a liberal cancellation policy.

You authorize the website/app to charge your Credit Card/Debit Card/Bank account towards the fee as per the authorization given by you.

The online payment facility enables easy payment through cards, net-banking and various payment modes through the integrated online payment gateways.

Availability of specific banking gateways, payment modes or methods are at sole discretion of the online gateway, banks or providers.

Transaction fees and taxes charged would be borne by payer / card holder for any payment.

Fees once paid are non-refundable for any reason or any clause.

No refund will be granted once the payment is done.

Transaction fee charges would not be refunded/reversed under any circumstances for any refund / reversal / chargeback or any other reasons.

It is suggested to check for the payment status after at least 24 hours for any payment which is deducted from your bank/card but is not captured during the payment cycle.

Please contact the concerned authorities for any clarification on any transaction or payment with in 7 days of the payment.

You understand and accept that the jurisdiction for any disputes relating this institute/website/app is Siliguri.

The concerned authorities will not be responsible for any damage suffered by you from use of the services on this website/app.

REFUND POLICY

The refund of the paid fees will entirely depend on a wrong/double payment made (with receipt proof).

In case of duplicate/multiple transactions for a single payment, the duplicate transaction amounts will be refunded within 15 to 20 bank working days via the same source.